



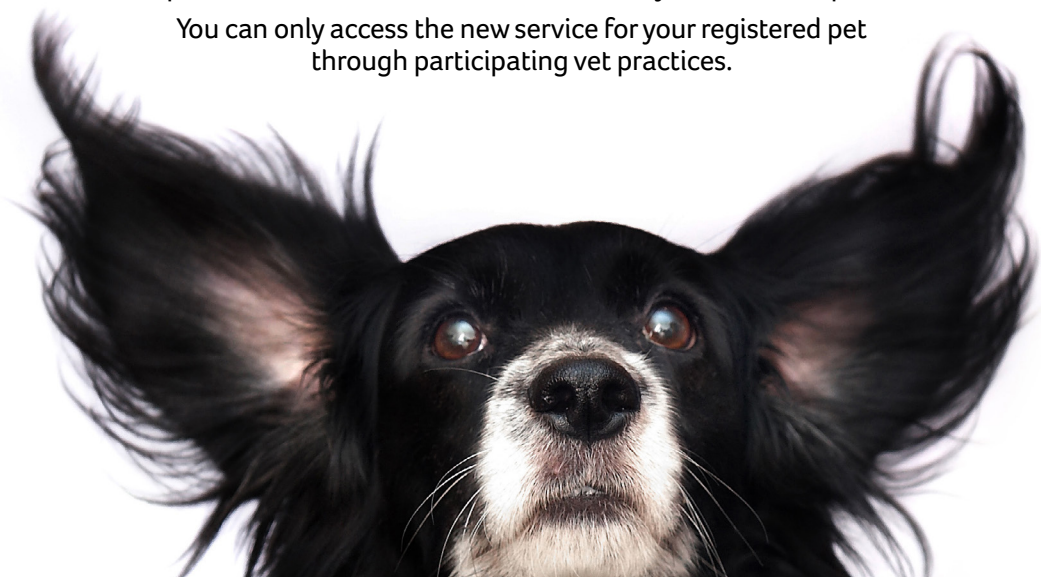
pdsa
SAVING PETS CHANGING LIVES

Our Pet Care Scheme has you **covered**

How the PDSA Pet Care Scheme works

PDSA Pet Care is a membership scheme that helps eligible pet owners access reduced cost veterinary care for their pet.

You can only access the new service for your registered pet through participating vet practices.



**You can read our most up to date
information, along with our terms and conditions,
at: www.pdsa.org.uk/petcare**

Under PDSA Pet Care, a cost equivalent to £4.50 per month, entitles you to:

- One vet health consultation per year *
- One vaccination or booster every year, including a pet wellbeing MOT or health check.
- 20% discount on full-price vet treatments **

Once your vet has reduced the price of treatment by 20% you are responsible for paying the bill in full directly to the practice.

This means that you will be paying 80% of the full price of any treatment provided.

- A quarterly newsletter packed with useful pet health advice
- Access to a PDSA Helpline giving 24/7 pet care advice from qualified vet nurses, whenever you need it.

You will be provided with the Helpline number once registered and this line can be used whenever you need to.

- 15% discount on PDSA Petsurance ***

Once you are registered you will be provided with a discount code which can be used for certain pet insurance policies.

Once you have registered you will receive your Pet Care Scheme confirmation email. Don't have an email address? Don't worry! We can send your PDSA Pet Care card to you in the post. You will receive either a new email or card every 12 months at re-registration. you will need to take your email confirmation or card with you every time you visit your practice.

For those of you that need to see the vet before your card arrives please notify your practice when booking your appointment and they can check your membership details.

How to pay

There are two ways to pay for PDSA Pet Care.

- **Monthly direct debit**

First direct debit payment is £9 followed by a further 10 monthly direct debit installments of £4.50

- **Full 12 months registration paid in one direct debit of £54**

If monthly payments are missed, PDSA reserves the right to withdraw access to PDSA Pet Care.

How to register

Each year, we'll send you a reminder before your current registration is due to end. Simply complete the application form, enclose up to date proof of benefits and send back to us.

Once we receive your form, we will assess eligibility and then set up your membership with the payment option selected. We will then send out your Pet Care Scheme confirmation email or card.

Please keep us up to date with any changes regarding you or your pet.

PDSA Pet Care cannot be transferred to another pet once registration has started. If your circumstances have changed, please call us and we will be happy to advise you.

Help and support

If you have any questions about how the Pet Care scheme works, or need support completing your application form you can contact our team on:

**0808 1645040 or
email petcare@pdsa.org.uk**

You can read our most up to date information, along with our terms and conditions, at: www.pdsa.org.uk/petcare

*The first two months' payment (£9) is required at registration. *not including Out of Hours services. **not including food/nutraceuticals/ Out of Hours services/breeding-related treatments or preventive health care and not in conjunction with any other practice discount or VIP schemes. ***15% off for first year only; discount may be withdrawn at any time; discount not available on Accident Only policy; minimum premiums apply. Pet must be over 8-weeks-old. For excluded breeds please refer to PDSA's website.