

PDSA PET CARE



How the scheme works

PDSA Pet Care is a membership scheme that helps eligible pet owners access reduced cost veterinary care for their pet.

You can only access the new service for your registered pet through participating vet practices.

Under PDSA Pet Care, a cost equivalent to £4.50 per month, entitles you to:

- One vet health consultation per year *
- One vaccination or booster every year, including a pet wellbeing MOT or health check.
- 20% discount on full-price vet treatments **
Once your vet has reduced the price of treatment by 20% you are responsible for paying the bill in full directly to the practice. This means that you will be paying 80% of the full price of any treatment provided.
- A quarterly newsletter packed with useful pet health advice
- Access to a PDSA Helpline giving 24/7 pet care advice from qualified vet nurses, whenever you need it.
You will be provided with the Helpline number once registered and this line can be used whenever you need to.
- 15% discount on PDSA Petsurance ***
Once you are registered you will be provided with a discount code which can be used for certain pet insurance policies.

Once registered you will receive a welcome pack, including your Pet Care card. This should be taken with you at every visit to your practice and sent back to us each time you re-register. If you need to see the vet before your pack arrives, you can show your confirmation email from PDSA.

*Not including Out of Hours services

**Not including food / nutraceuticals / Out of Hours services / breeding-related treatments or preventive healthcare and not in conjunction with any other practice discount or VIP schemes

*** 15% off for first year only; discount may be withdrawn at any time; discount not available on Accident Only policy; minimum premiums apply. Pet must be over 8-weeks old. For excluded breeds please refer to PDSA's website.

You can read our most up to date information, along with our terms and conditions, at:

www.pdsa.org.uk/pet-care-scheme

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How to pay

There are two ways to pay for PDSA Pet Care.

- **Monthly direct debit**

First 2 months (£9) paid up front over the phone via a card payment, followed by 10 monthly instalments of £4.50 via direct debit

- **Full 12 months registration paid up front over the phone via a card payment (£54)**

If monthly payments are missed, PDSA reserves the right to withdraw access to PDSA Pet Care.

How to register

Each year, we'll send you a reminder before your current registration is due to end. Simply complete the application form, enclose up to date proof of benefits and send back to us.

Once we receive your form, we will assess eligibility and then call you to arrange payments. Depending on which payment option you decide on, we'll call you to either take the full payment or the first two months payment over the phone. Once that payment has been taken we will send out your welcome pack, which will include your PDSA Pet Care scheme card.

Please keep us up to date with any changes regarding you or your pet.

PDSA Pet Care cannot be transferred to another pet once registration has started. If your circumstances have changed, please call us and we will be happy to advise you.

Help and support

If you have any questions about how the Pet Care scheme works, or need support completing your application form you can contact our team on:

0800 1645040 or
petcare.enquiries@pdsa.org.uk

You can read our most up to date information, along with our terms and conditions, at:

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